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The Second Shift: Working Parents and the Revolution at Home

Arlie Hochschild, with Anne Machung

Between 8:05 A.M. and 6:05 P.M., both Nancy and Evan are away from home, working a "first shift" at full-time jobs. The rest of the time they deal with the varied tasks of the second shift: shopping, cooking, paying bills; taking care of the car, the garden, and yard; keeping harmony with Evan's mother who drops over quite a bit, "concerned" about Joey, with neighbors, their voluble babysitter, and each other. And Nancy's talk reflects a series of second-shift thoughts: "We're out of barbecue sauce... Joey needs a Halloween costume... The car needs a wash..." and so on. She reflects a certain "second-shift sensibility," a continual attunement to the task of striking and restriking the right emotional balance between child, spouse, home, and outside job.

When I first met the Holts, Nancy was absorbing far more of the second shift than Evan. She said she was doing 80 percent of the housework and 90 percent of the childcare. Evan said she did 60 percent of the housework, 70 percent of the childcare. Joey said, "I vacuum the rug, and fold the dinner napkins," finally concluding, "Mom and I do it all." A neighbor agreed with Joey. Clearly, between Nancy and Evan, there was a "leisure gap". Evan had more than Nancy. I asked both of them, in separate interviews, to explain to me how they had dealt with housework and childcare since their marriage began.

One evening in the fifth year of their marriage, Nancy told me, when Joey was two months old and almost four years before I met the Holts, she first seriously raised the issue with Evan. "I told him: 'Look, Evan, it's not working. I do the housework, I take the major care of Joey, and I work a full-time job. I get pissed. This is your house too. Joey is your child too. It's not all my job to care for them.' When I cooled down I put to him, 'Look, how about this: I'll cook Mondays, Wednesdays, and Fridays. You cook Tuesdays, Thursdays, and Saturdays. And we'll share or go out Sundays.'"

According to Nancy, Evan said he didn't like "rigid schedules." He said he didn't necessarily agree with her standards of housekeeping, and didn't like that standard "imposed" on him, especially if she was "sluffing off" tasks on him, which from time to time he felt she was. But he went along with the idea in principle. Nancy said the first week of the new plan went as follows. On Monday, she cooked. For Tuesday, Evan planned a meal that required shopping for a few ingredients, but on his way home he forgot to shop for them. He came home, saw nothing he could use in the refrigerator or in the cupboard, and suggested to Nancy that they go out for Chinese food. On Wednesday, Nancy cooked. On Thursday morning, Nancy reminded Evan, "Tonight it's your turn." That night Evan fixed hamburgers and french fries and Nancy, was quick to praise him. On Friday, Nancy cooked. On Saturday, Evan forgot again.

As this pattern continued, Nancy's reminders became sharper. The sharper they became, the more actively Evan forgot—perhaps anticipating even sharper reprimands if he resisted more directly. This cycle of passive refusal followed by disappointment and anger gradually tightened, and before long the struggle had spread to the task of doing the laundry. Nancy said it was only fair that Evan share the laundry. He agreed in principle, but anxious that Evan would not share, Nancy wanted a clear, explicit agreement. "You ought to wash and fold every other load," she had told him, Evan experienced this "plan", as a yoke around his neck. On many weekdays, at this point, a huge pile of laundry sat like a disheveled guest on the living-room couch.

In her frustration, Nancy began to make subtle emotional jabs at Evan. "I don't know what's for dinner," she would say with a sigh. Or "I can't cook now, I've got to deal with this pile of laundry," She tensed at the slightest criticism about household disorder; if Evan wouldn't do the housework, he had absolutely no right to criticize how she did it. She would burst out angrily at Evan. She recalled telling him: "After work my feet are just as tired as your feet. I'm just as wound up as you are. I come home. I cook dinner. I wash and I clean. Here we are, planning a second child, and I can't cope with the one we have."

About two years after I first began visiting the Holts, I began to see their problem in a certain light: as a conflict between their two gender ideologies. Nancy wanted to be the sort of woman who was needed and appreciated both at home and at work—like Lacey, she told me, on the television show "Cagney and Lacey." She wanted Evan to appreciate her, for being a caring social worker, a committed wife, and a wonderful mother. But she cared just as much that she be able to appreciate Evan for what he contributed at home, not just for how he supported the family. She would feel proud to explain to women friends that she was married to one of these rare "new men."

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A gender ideology is often rooted in early experience, and fueled by motives formed early on and such motives can often be traced to some cautionary tale in early life. So it was for Nancy. Nancy described her mother.

My mom was wonderful, a real aristocrat; but she was also terribly depressed being a housewife. My dad treated her like a doormat. She didn't have any self-confidence. And growing up, I can remember her being really depressed. I grew up bound and

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determined not to be like her and not to marry a man like my father. As long as Evan doesn't do the housework, I feel it means he's going to be like my father—coming home, putting his feet up, and hollering at my mom to serve him. That's my biggest fear. I've had bad dreams about that.

Nancy thought that women friends her age, also in traditional marriages, had come to similarly bad ends. She described a high school friend: "Martha barely made it through City College. She had no interest in learning anything. She spent nine years trailing around behind her husband [a salesman]. It's a miserable marriage. She hand washes all his shirts. The high point of her life was when she was eighteen and the two of us were running around Miami Beach in a Mustang convertible. She's gained seventy pounds and she hates her life." To Nancy, Martha was a younger version of her mother, depressed, lacking in self-esteem, a cautionary tale whose moral was "if you want to be happy, develop a career and get your husband to share at home." Asking Evan to help again and again felt like "hard work" but it was essential to establishing her role as a career woman.

For his own reasons, Evan imagined things very differently. He loved Nancy and if Nancy loved being a social worker, he was happy and proud to support her in it. He knew that because she took her caseload so seriously, it was draining work. But at the same time, he did not see why, just because she chose this demanding career, he had to change his own life. Why should her personal decision to work outside the home require him to do more inside it? Nancy earned about two-thirds as much as Evan, and her salary was a big help, but as Nancy confided, "If push came to shove, we could do without it." Nancy was a social worker because she loved it. Doing daily chores at home was thankless work, and certainly not something Evan needed her to appreciate about him. Equality in the second shift meant a loss in his standard of living, and despite all the highflown talk, he felt he hadn't really bargained for it. He was happy to help Nancy at home if she needed help; that was fine. That was only decent. But it was too sticky a matter "committing" himself to sharing.

Two other beliefs probably fueled his resistance as well. The first was his suspicion that if he shared the second shift with Nancy, she would "dominate him." Nancy would ask him to do this, ask him to do that. It felt to Evan as if Nancy had won so many small victories that he had to draw the line somewhere. Nancy had a declarative personality; and as Nancy said, "Evan's mother sat me down and told me once that I was too forceful, that Evan needed to take more authority." Both Nancy and Evan agreed that Evan's sense of career and self was in fact shakier than Nancy's. He had been unemployed. She never had. He had had some bouts of drinking in the past. Drinking was foreign to her. Evan thought that sharing housework would upset a certain balance of power that felt culturally "right." He held the purse strings and made the major decisions about large purchases (like their house) because he "knew more about finances" and because he'd chipped in more inheritance than she when they married. His job difficulties had lowered his self-respect, and now as a couple they had achieved some ineffable "balance"-tilted in his favor, she thought-which, if corrected to equalize the burden of chores, would result in his giving in "too much." A

certain driving anxiety behind Nancy's strategy of actively renegotiating roles had made Evan see agreement as "giving in." When he wasn't feeling good about work, he dreaded the idea of being under his wife's thumb at home.

Underneath these feelings, Evan perhaps also feared that Nancy was avoiding taking care of bim. His own mother, a mild-mannered alcoholic, had by imperceptible steps phased herself out of a mother's role, leaving him very much on his own. Perhaps a personal motive to prevent that happening in his marriage—a guess on my part, and unarticulated on his—underlay his strategy of passive resistance. And he wasn't altogether wrong to fear this. Meanwhile, he felt he was "offering" Nancy the chance to stay home, or cut back her hours, and that she was refusing his "gift," while Nancy felt that, given her feelings about work, this offer was hardly a gift.

In the sixth year of her marriage, when Nancy again intensified her pressure on Evan to commit himself to equal sharing, Evan recalled saying, "Nancy, why don't you cut back to half time, that way you can fit everything in." Atrifirst Nancy was baffled: "We've been married all this time, and you rill don't get it. Work is important to me. I worked hard to get my MSW. Why should I give it up?" Nancy also explained to Evan and later to me, "I think my degree and my job has been my way of reassuring myself that I won't end up like my mother." Yet she'd received little emotional support in getting her degree from either her parents or in-laws. (Her mother had avoided asking about her thesis, and her in-laws, though invited, did not attend her graduation, later claiming they'd never been invited.)

In addition, Nancy was more excited about seeing her elderly clients in tenderloin hotels than Evan was about selling couches to furniture salesmen with greased-back hair. Why shouldn't Evan make as many compromises with his career ambitions and his leisure as she'd made with hers? She couldn't see it Evan's way, and Evan couldn't see it hers.

In years of alternating struggle and compromise, Nancy had seen only fleeting mirages of cooperation, visions that appeared when she got sick or withdrew, and disappeared when she got better or came forward.

After seven years of loving marriage, Nancy and Evan had finally come to a terrible impasse. Their emotional standard of living had drastically declined they began to snap at each other, to criticize, to carp. Each felt taken advantage of: Evan, because his offering of a good arrangement was deemed unacceptable, and Nancy, because Evan wouldn't do what she deeply felt was "fair."

This struggle made its way into their sexual life—first through Nancy directly, and then through Joey. Nancy had always disdained any form of feminine wiliness or manipulation. Her family saw her as "a flaming feminist" and that was how she saw herself. As such, she felt above the underhanded ways traditional women used to get around men. She mused, "When I was a teenager, I vowed I would never use sex to get my way with a man It is not self-respecting; it's demeaning. But when Evan refused to carry his load at home, I did, I used sex, I said, 'Look, Evan, I would not be this exhausted and assexual every night if I didn't have so much to face every morning." She felt reduced to

an old "strategy," and her modern ideas made her ashamed of it. At the same time, she'd run out of other, modern ways.

The idea of a separation arose, and they became frightened. Nancy looked at the deteriorating marriages and fresh divorces of couples with young children around them. One unhappy husband they knew had become so uninvolved in family life (they didn't know whether his unhappiness made him uninvolved, or whether his lack of involvement had caused his wife to be unhappy) that his wife left him. In another case, Nancy felt the wife had "nagged" her husband so much that he abandoned her for another woman. In both cases, the couple was less happy after the divorce than before, and both wives took the children and struggled desperately to survive financially. Nancy took stock. She asked herself, "Why wreck a marriage over a dirty frying pan?" Is it really worth it?

UPSTAIRS-DOWNSTAIRS: A FAMILY MYTH AS "SOLUTION"

Not long after this crisis in the Holts' marriage, there was a dramatic lessening of tension over the issue of the second shift. It was as if the issue was closed. Evan had won. Nancy would do the second shift. Evan expressed vague guilt but beyond that he had nothing to say. Nancy had wearied of continually raising the topic, wearied of the lack of resolution. Now in the exhaustion of defeat, she wanted the struggle to be over too. Evan was "so good" in other ways, why debilitate their marriage by continual quarreling. Besides, she told me, "Women always adjust more, don't they?"

One day, when I asked Nancy to tell me who did which tasks from a long list of household chores, she interrupted me with a broad wave of her hand and said, "I do the upstairs, Evan does the downstairs." What does that mean? I asked. Matter-of-factly, she explained that the upstairs included the living room, the dining room, the kitchen, two bedrooms, and two baths. The downstairs meant the garage, a place for storage and hobbies—Evan's hobbies. She explained this as a "sharing" arrangement, without humor or irony—just as Evan did later. Both said they had agreed it was the best solution to their dispute. Evan would take care of the car, the garage, and Max, the family dog. As Nancy explained, "The dog is all Evan's problem. I don't have to deal with the dog." Nancy took care of the rest.

For purposes of accommodating the second shift, then, the Holts' garage was elevated to the full moral and practical equivalent of the rest of the house. For Nancy and Evan, "upstairs and downstairs," "inside and outside," was vaguely described like "half and half," a fair division of labor based on a natural division of their house.

The Holts presented their upstairs-downstairs agreement as a perfectly equitable solution to a problem they "once had." This belief is what we might call a "family myth," even a modest delusional system. Why did they believe it? I think they believed it because they needed to believe it, because it solved a terrible problem. It allowed Nancy to continue thinking of herself as the sort of woman whose husband didn't abuse her—a self-conception that mattered a great deal to her. And it avoided the hard truth that, in his stolid, passive way,

Evan had refused to share. It avoided the truth, too, that in their showdown, Nancy was more afraid of divorce than Evan was. This outer cover to their family life, this family myth, was jointly devised. It was an attempt to agree that there was no conflict over the second shift, no tension between their versions of manhood and womanhood, and that the powerful crisis that had arisen was temporary and minor.

The wish to avoid such a conflict is natural enough. But their avoidance was tacitly supported by the surrounding culture, especially the image of the woman with the flying hair. After all, this admirable woman also proudly does the "upstairs" each day without a husband's help and without conflicts.

After Nancy and Evan reached their upstairs-downstairs agreement, their confrontations ended. They were nearly forgotten. Yet, as she described their daily life months after the agreement, Nancy's resentment still seemed alive and well. For example, she said:

Evan and I eventually divided the labor so that I do the upstairs and Evan does the downstairs and the dog. So the dog is my husband's problem; But when I was getting the dog outside and getting Joey ready for childcare, and cleaning up the mess of feeding the cat, and getting the lunches together, and having my son wipe his nose on my outfit so I would have to change—then I was pissed! I felt that I was doing togething. All Evan was doing was getting up, having coffee, reading the paper, as young, "Well, I have to go now," and often forgetting the lunch (To bothered to make.

She also mentioned that she had fallen into the habit of putting Joey to bed in a certain way: he asked to be swung around by the arms, dropped on the bed, nuzzled and hugged, whispered to in his ear. Joey waited for her attention. He didn't go to sleep without it. But, increasingly, when Nanoy tried it at eight or nine, the ritual didn't put Joey to sleep. On the contrary, it woke him up He was then that Joey began to say he could only go to sleep in his parents' bed, that he began to sleep in their bed and to encroach on their sexual life.

Near the end of my visits, it struck me that Nancy was putting Joey to bed in an "exciting" way, later and later at night, in order to tell Evan something important: "You win, I'll go on doing all the work at home, but I'm angry about it and I'll make you pay." Evan had won the battle but lost the war. According to the family myth, all was well: the struggle had been resolved by the upstairs downstairs agreement. But suppressed in one area of their marriage, this struggle lived on in another—as Joey's Problem, and as theirs.

NANCY'S "PROGRAM" TO SUSTAIN THE MYTH

There was a moment, I believe, when Nancy seemed to decide to give up on this one. She decided to try not to resent Evan. Whether or not other women face a moment just like this, at the very least they face the need to deal with all the feelings that naturally arise from a clash between a treasured ideal and an incompatible reality. In the age of a stalled revolution, it is a problem a great many women face.

Emotionally, Nancy's compromise from time to time slipped; she would forget and grow resentful again. Her new resolve needed maintenance. Only

half aware that she was doing so, Nancy went to extraordinary lengths to maintain it. She could tell me now, a year or so after her "decision," in a matter-of-fact and noncritical way: "Evan likes to come home to a hot meal. He doesn't like to clear the table. He doesn't like to do the dishes. He likes to go watch TV. He likes to play with his son when he feels like it and not feel like he should be with him more." She seemed resigned.

Everything was "fine." But it had taken an extraordinary amount of complex "emotion work"—the work of trying to feel the "right" feeling, the feeling she wanted to feel—to make and keep everything "fine." Across the nation at this particular time in history, this emotion work is often all that stands between the stalled revolution on the one hand, and broken marriages on the other.

HOW MANY HOLTS?

In one key way the Holts were typical of the vast majority of two-job couples: their family life har secome the shock absorber for a stalled revolution whose origin lay far outside it-in economic and cultural trends that bear very differently on men and women. Nancy was reading books, newspaper articles, and watching TV programs on the changing role of women. Evan wasn't. Nancy felt benefited by these changes; Evan didn't. In her ideals and in reality, Nancy was more different from her mother than Evan was from his father, for the culture and economy were in general pressing change faster upon women like her than upon men like Evan. Nancy had gone to college; her mother hadn't. Nancy had a professional job; her mother never had. Nancy had the idea that she should be equal with her husband; her mother hadn't been much exposed to that idea in her day. Nancy felt she should share the job of earning money, and that Evan should share the work at home; her mother hadn't imagined that was possible. Evan went to college, his father (and the other boys in his family, though not the girls) had gone too. Work was important to Evan's identity as a man as it had been for his father before him. Indeed, Evan felt the same way about family roles as his father had felt in his day. The new job opportunities and the feminist movement of the 1960s and '70s had transformed Nancy but left Evan pretty much the same. And the friction created by this difference between them moved to the issue of second shift as metal to a magnet. By the end, Evan did less housework and childcare than most men married to working women-but not much less. Evan and Nancy were also typical of nearly 40 percent of the marriages I studied in their clash of gender ideologies and their corresponding difference in notion about what constituted a "sacrifice" and what did not. By far the most common form of mismatch was like that between Nancy, an egalitarian, and Evan, a transitional.

But for most couples, the tensions between strategies did not move so quickly and powerfully to issues of housework and childcare. Nancy pushed harder than most women to get her husband to share the work at home, and she also lost more overwhelmingly than the few other women who fought that hard. Evan pursued his strategy of passive resistance with more quiet tenacity than most men, and he allowed himself to become far more marginal to his son's life

than most other fathers. The myth of the Holts' "equal" arrangement seemed slightly more odd than other family myths that encapsulated equally powerful conflicts.

Beyond their upstairs-downstairs myth, the Holts tell us a great deal about the subtle ways a couple can encapsulate the tension caused by a struggle over the second shift without resolving the problem or divorcing. Like Nancy Holt, many women struggle to avoid, suppress, obscure, or mystify a frightening conflict over the second shift. They do not struggle like this because they started off wanting to, or because such struggle is inevitable or because women inevitably lose, but because they are forced to choose between equality and marriage. And they choose marriage. When asked about "ideal" relations between men and women in general, about what they want for their daughters, about what "ideally" they'd like in their own marriage, most working mothers "wished" their men would share the work at home.

But many "wish" it instead of "want" it. Other goals—like keeping peace at home—come first. Nancy Holt did some extraordinary behind-the-scenes emotion work to prevent her ideals from clashing with her marriage. In the end, she had confined and miniaturized her ideas of equality successfully enough to do two things she badly wanted to do: feel like a feminist, and live at peace with a man who was not. Her program had "worked." Evan won on the reality of the situation, because Nancy did the second shift. Nancy won on the cover story; they would talk about it as if they shared.

they would talk about it as if they shared.

Nancy wore the upstairs-downstairs myth as an ideological cloak to protect her from the contradictions in her marriage and from the cultural and economic forces that press upon it. Nancy and Evan Holt were caught on opposite sides of the gender revolution occurring all around them 'Through the 1960s, 1970s, and 1980s masses of women entered the public world of work-but went only so far up the occupational ladder. They tried for "equal" marriages, but got only so far in achieving it. They married men who liked them to work at the office but who wouldn't share the extra month a year at home. When confusion about the identity of the working woman created a cultural vacuum in the 1970s and 1980s, the image of the supermom quietly glided in. She made the "stall" seem normal and happy. But beneath the happy image of the woman with the flying hair are modern marriages like the Holts', reflecting intricate webs of tension, and the huge, hidden emotional cost to women men; and children of having to "manage" inequality. Yet on the surface, all, we might see would be Nancy Holt bounding confidently out the door at 8:30 A Mabriefcase in one hand Joey in the other. All we might hear would be Nancy's and Eyan's talk about their marriage as happy, normal, even "equal" because equality was so important to Nancy.